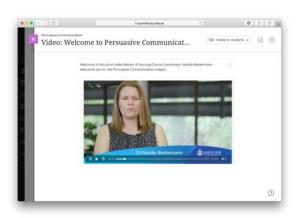
# Learn 2020:

A whole of institution transition to next generation learning environments



- Established 2nd LMS tenancy on SaaS, Ultra at Base Nav with full Ultra Experience subjects
- 2. Developed and launched PG Data Science and Nursing Science in Oct 2017, Global MBA 2018 in partnership with 3<sup>rd</sup> party partner
- 3. Introduced 6 new study periods and 7 week carousel model
- Graduated our first ULTRA students in Aug
   2018

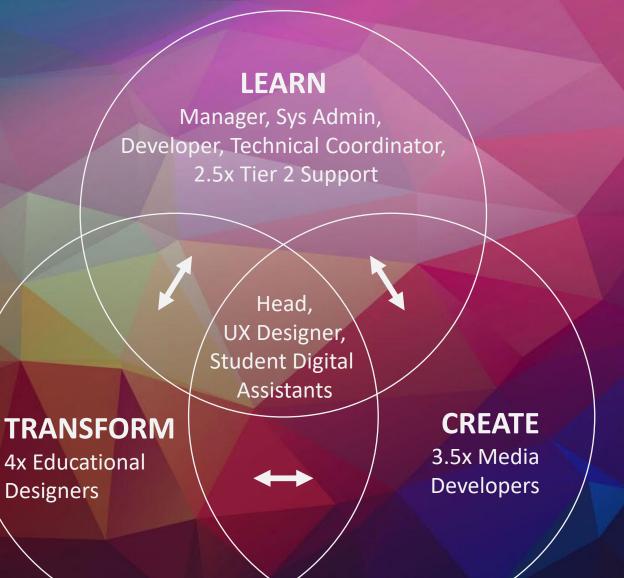






# Learning Environments & Transformations

Our three areas of focus





- Merged two LMS tenancies and moved all subjects to SaaS, Ultra Base Nav, Hybrid 2018)
- 2. Digital first 100% responsive design
- 3. Improve accessibility (WCAG 2.0)
- 4. Establish the JCU Digital Maturity Model
- 5. Migrate subjects that meet a Baseline Student Digital Experience
- 6. Integrating H<sub>5</sub>P, O<sub>3</sub>6<sub>5</sub>, Mediasite, PebblePad, Respondus, Studiosity, Epigeum, + publishers





## Transformation Plan 2018-20

Phase IV Phase III Phase II Phase I SP2 2019 SP1 2019 SP2 2018 SP1 2018 **Major Migration Major Migration** Completed Migrate all 1st Year subjects 800 subjects 1200 subjects 104 subjects migrated 200+ subjects invited (as phase III plus hi touch (automated where possible, low-(using the auto-conversion support for specialist/complex touch support plus student digital process, high touch support) assistants and one button studios) subjects) Mar Sep Jan June July Jan Mar June July Sep Dec Dec

JCU Online (2017)

New programs, 24 subjects

PG Nursing Science, Data Science

JCU Online

New program, 12 subjects

Global MBA

JCUC 4 New programs 16 subjects



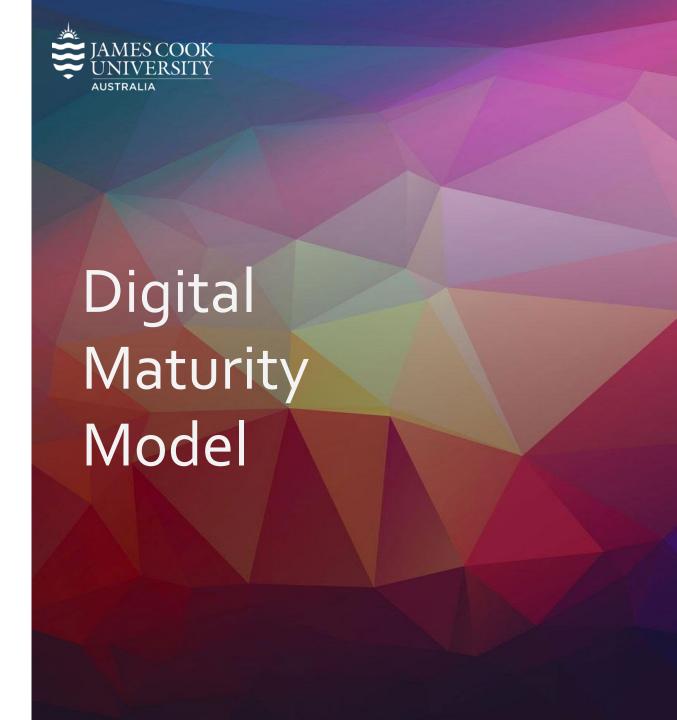
Introduced the JCU Digital Maturity Model with 3 distinct levels.

- Baseline have adopted the Student Digital Experience and meet threshold standards
- Accomplished well integrated digital experiences that enhance student learning through the use of engaging interactive activities and assessment practice
- Exemplary deeply engages with blended learning standards across multiple dimensions (a considered and well crafted learning design)

03 Exemplary

02 Accomplished

01 Baseline



# Developmental approach

Standards, guides, templates and policies



**Established** Standards for Blended and Online Subject Design and a Blended Learning Policy.

The Policy outlined definitions and principles at a high level. The Standards were a set of grouped indicators - comprehensive but broad and designed as a guide and a reflective tool.

As a foundation, these informed the SDE.





**Subject Orientation** 



Learning Design



Media Content



Assessment



Communication



Support



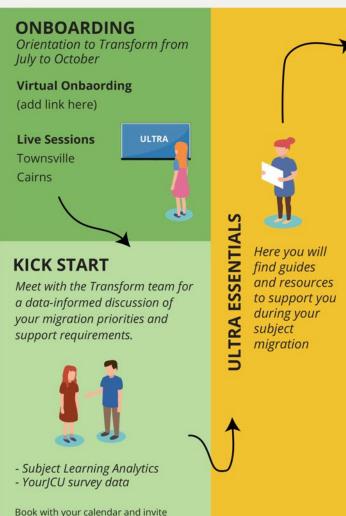
Digital Self

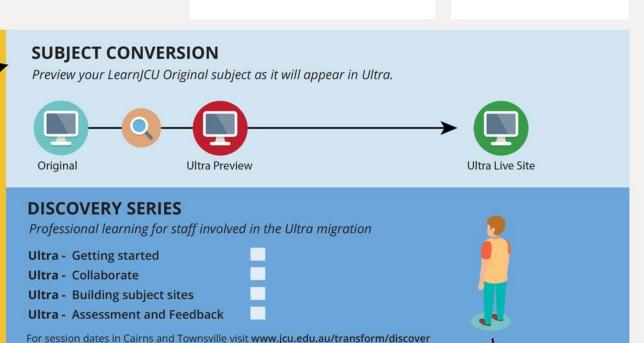


SUBJECT

SUBJECT COORDINATOR

Your guide to working with the Transform team





#### STUDENT DIGITAL EXPERIENCE (SDE)

Consistency, accessibility, quality learning design and compliance with Government Legislation.







Learning

Design















**Digital** Self

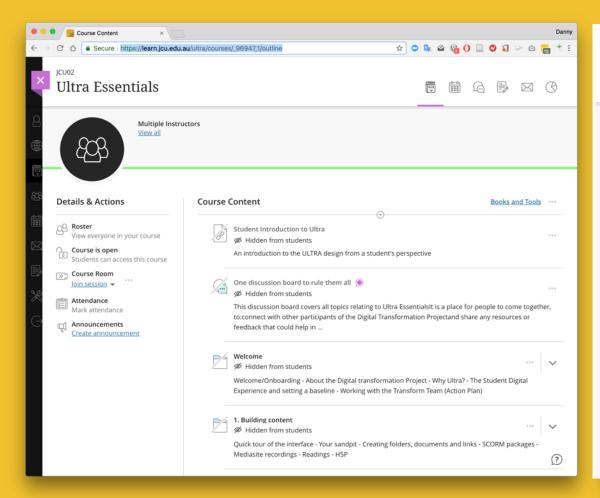


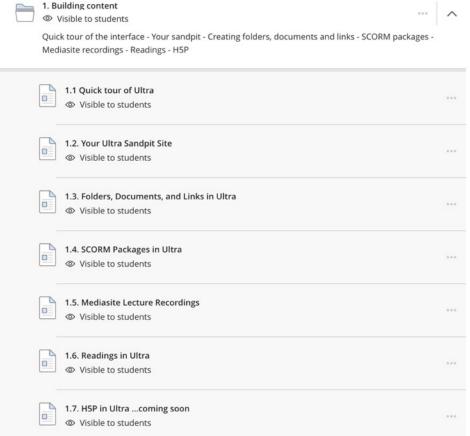
transform@jcu.edu.au

Web: www.jcu.edu.au/transform Email: transform@jcu.edu.au

**ESSENTIAL** 

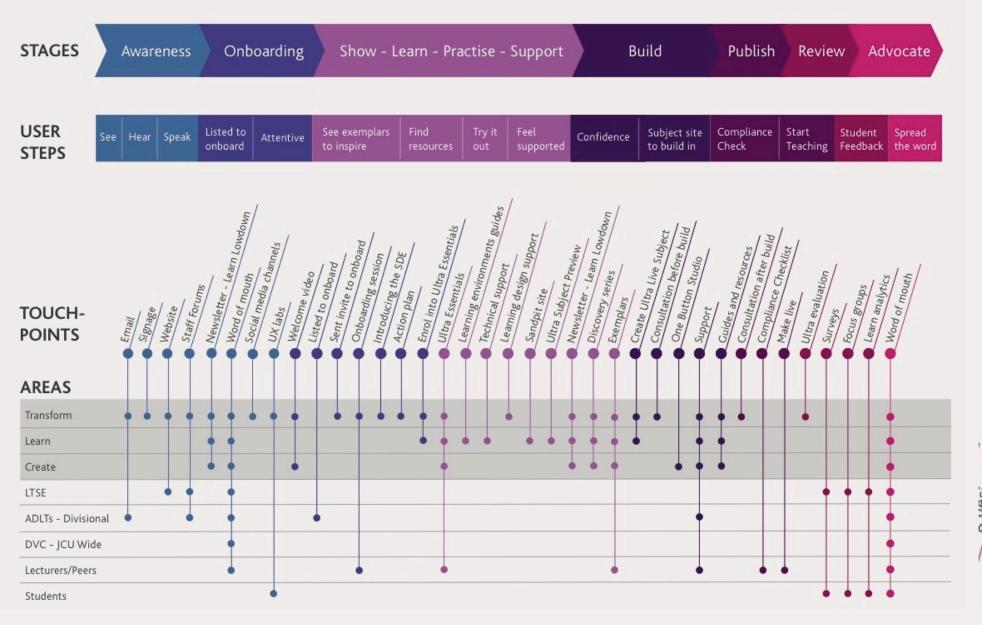
Here you will find guides and resources to support you during your subject migration

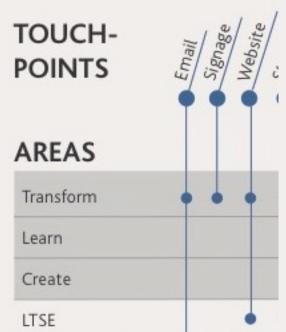


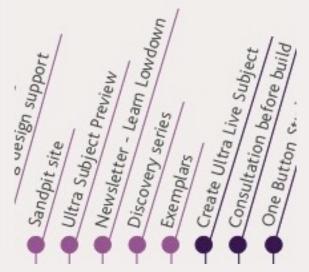


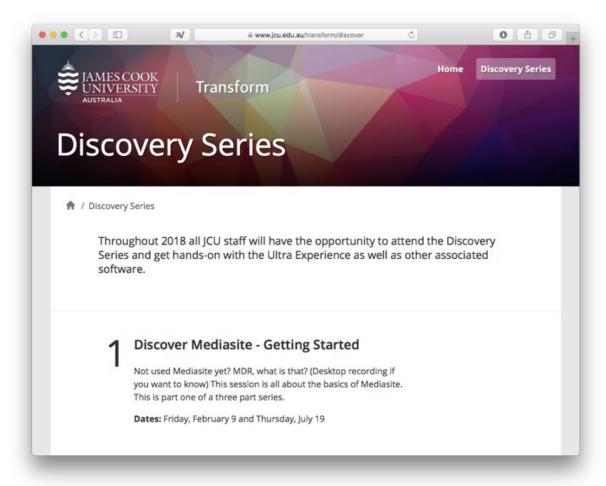


## USER JOURNEY - Original to Ultra



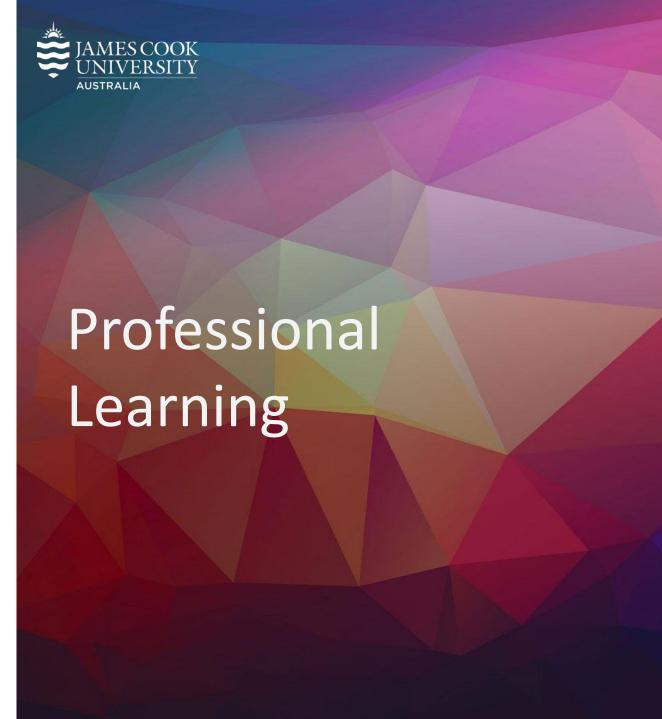






### Regular workshops provided throughout the year

- Discover Mediasite
- Discover Collaborate
- Discover Ultra
- Discover Respondus
- Discover ePortfolios
- Discover Mobile



# What are our objectives/goals to creating this subject site

SDE

'Set an example

- Provide support original to 'ultra
- Fully self-directed
- break up content to small chunks
- Measure
- experience being taught in Ultra

Move subjects from Original to Ultral

- ability to use Ultra functions features & successfully teach
- Deliver information communication
- lead by example
- engagement

What are our transformers needs to helping us achieve our objectives/goals

Clear, user centred guides One location/easy to find

They need support TransformTeam - Learn Team

Not time-poor, selective

- need someone nearby to help (scattered location - Timeframe

Abilities

- Clavification of what is needed

- Traditional thinking

- lots of change

- Time pressure

- Organisation or Subject ??!

- How do we deliver materia

. User Journey - Original to litter - Video onboarding/hedrome - Email - Segions ??? Face to face. ·Signage - registration form? 2 TIDA -- 11tro to transform Team is mu subject ready - Website - Word-armouth 1-go to colleges - UX - labs (students) - (ome from toptdown? Awareness onboarding

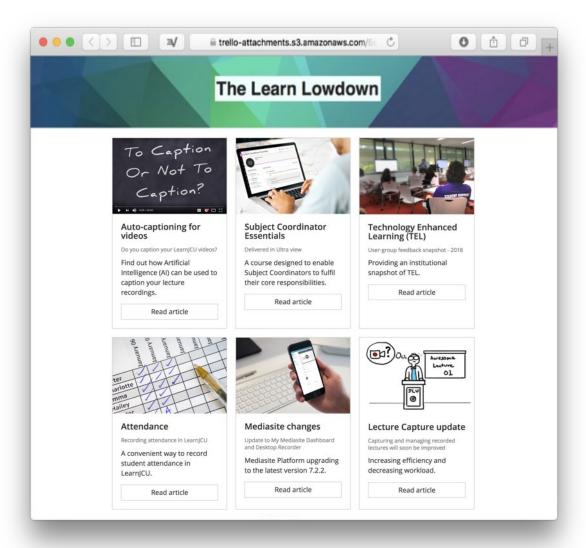
abject site as experience, could subject site be more?



What are our objectives?

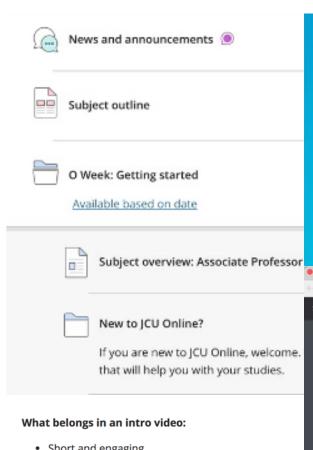
What are the transformers needs?

What is the User Journey?

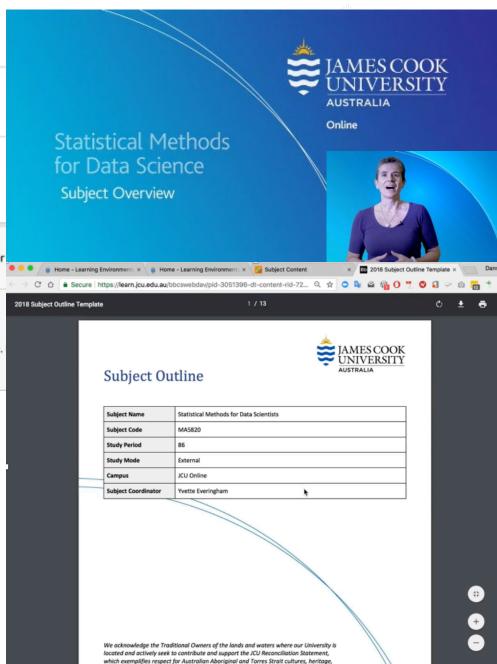


- Monthly news
- LearnJCU updates and new features
- Subject exemplars
- Workshop announcements





- Short and engaging
- Show your personality
- Include your expectations for behaviour and participation
- Welcome any questions or concerns
- Refer students to the Subject Outline to:
  - Advise when you are available and how you can be reached
  - o Direct them to where they can find help with technology or study support
- Advise how to get started in your course
- Note: if you omit any reference to dates you can reuse

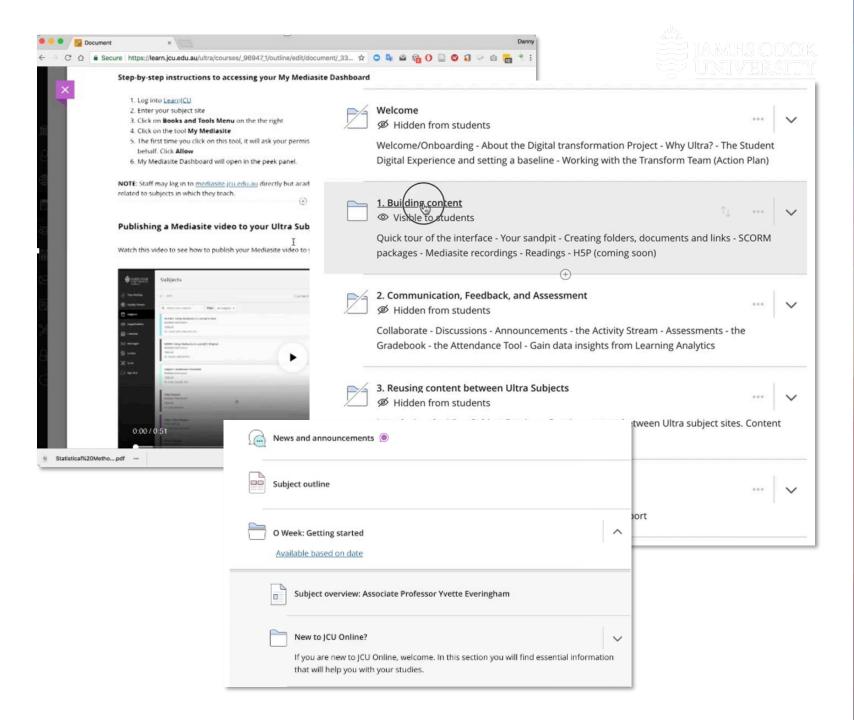




# Subject Orientation

Students will access the subject outline and the introductory recording to orientate themselves to the subject and to view subject details during the week prior to the study period commencing.

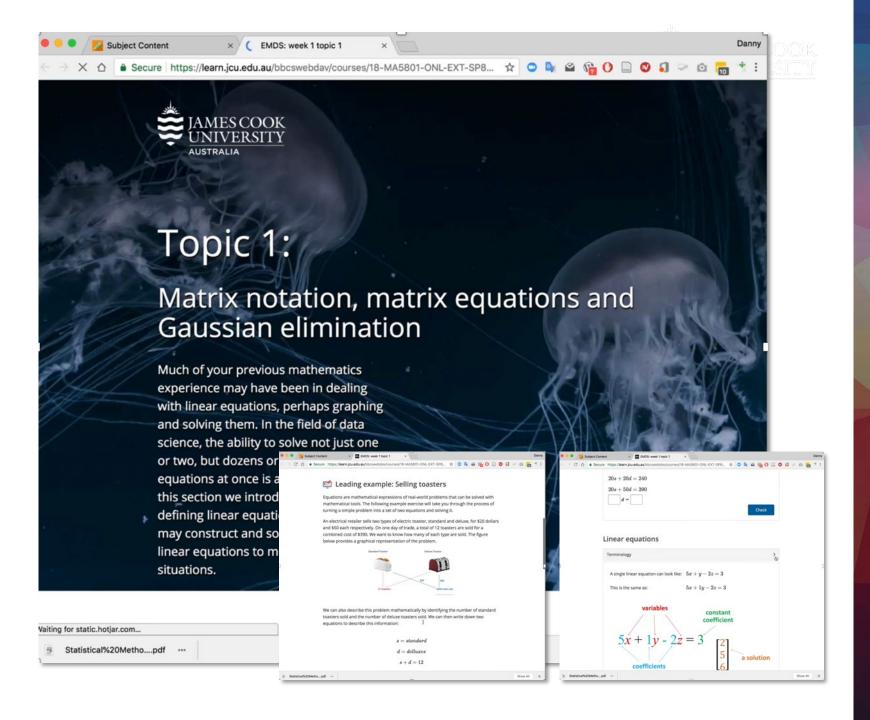






Students will engage with learning materials that are timely, accessible and inclusive; comply with legislative requirements; and purposefully designed to meet learning outcomes.

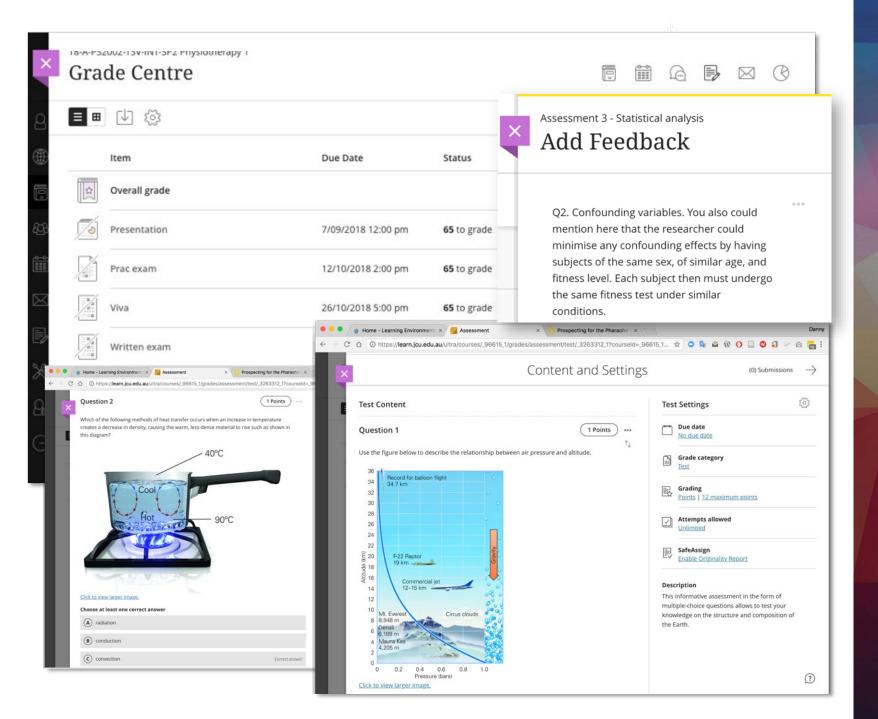






Students will regularly
engage with digital media,
recordings and interactive
activities to support their
learning via the virtual
learning environment
(LearnJCU)



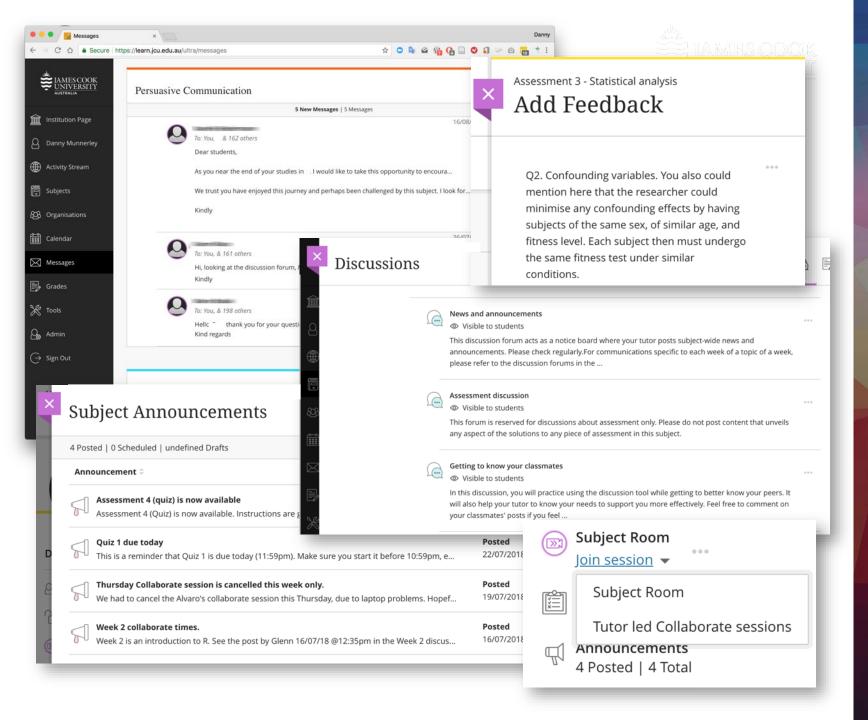




## Assessment

Students will use criteria or scales to guide creation of their assessment tasks and access Grade Centre to view assessment results. Where appropriate students will use online submission and receive feedback electronically.





# **Communications**

Students will engage in digital communication respectfully. Essential subject communication including announcements, emails, surveys, assessment information, and where appropriate to subject modes, staff-student and peer-peer interactions will be undertaken through the subject site.





#### Common questions

Since the LearnJCU upgrade

Find out some of the most frequently asked questions reaching the Learning Environments team.

Read article



#### Going offline with the Blackboard App

Giving learners access to critical content anytime, anywhere

Breaking down the barriers

Read article



Studiosity

Going to uni isn't just about assignments and exams. At JCU we want your whole university experience to be a happy and healthy one – so tap into as many support services as you can and know your rights!

After hours online study help At JCU we offer after he online study support th Studiosity.  Read article	Personal support	+
	Academic support	+
	Rights and responsibilities	+
	Student Support Officers	+
	Student feedback, representation, consultation and complaints	+
	Australian Aboriginal and Torres Strait Islanders	+
	Careers and employment	+
	International students	+
Looking back at LearnJCU	Financial support	+
16 years of LMS history  The ever-changing face	Safety and wellbeing	-

#### LearnICU has changed

Find out what's different

Our learn environment has undergone a major upgrade.

Read article



#### LearnICU has moved to SaaS

A behind the scenes change with big

Find out more about to SaaS and its benef

Read article









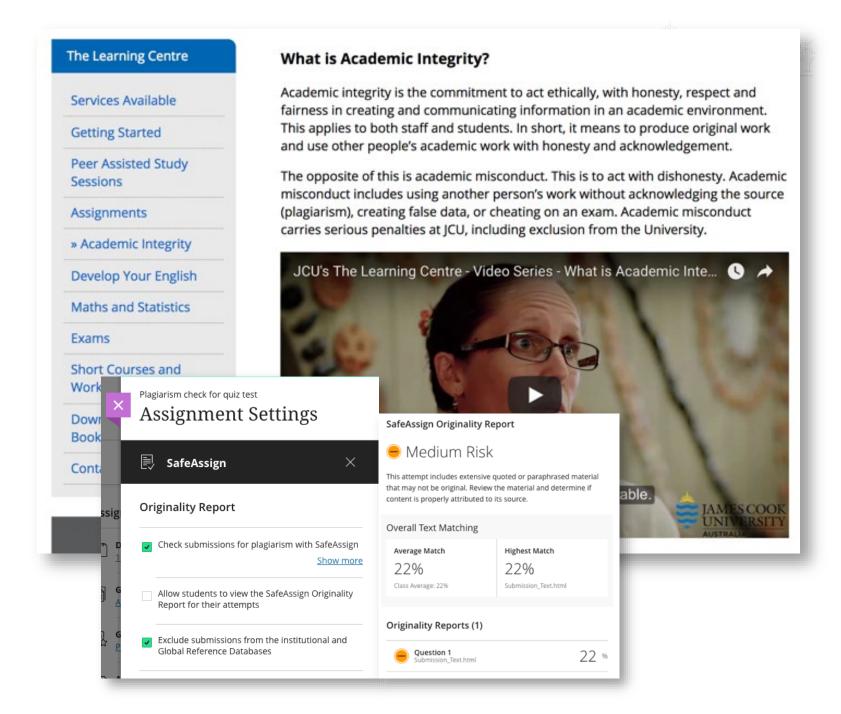
Sessions





Students will have support for academic learning, technologies, careers and wellbeing via links to appropriate services and materials, and where appropriate subject-specific resources.







# Digital Self

Students will engage ethically in learning activities including maintaining data privacy and confidentiality and satisfying academic integrity requirements. Students will develop an understanding of the digital self and maintain their online digital safety, security and reputation.



## See our work

